RICHARD LUND

HTTP://WWW.RICHARDLUND.CO.UK/CONTACT

SUMMARY

I am a leader and innovator in web technology, able to design and implement efficient solutions to challenging problems. I have wide experience in designing and programming web sites using ASP and ASP.NET, and in developing rich Internet applications on a variety of platforms. I have also spent the last 12 years managing and leading a team of designers and developers in creating large, complex sites and delivering within tight timescales.

ACHIEVEMENTS

- Designed and implemented bespoke real-time analytics solution for the company Intranet, allowing corporate data to be kept in-house, and saving tens of thousands of pounds compared to equivalent commercially available solutions
- Created crawler and search solution for company sites: bespoke code utilising open-source software including Lucene.Net, saving $60,000 compared to equivalent version of Google Search Appliance
- Completed updates to company Intranet design and information architecture in 3 weeks, saving £20,000 on design consultancy work, and involving updates to the design and navigation of over three thousand content items
- Devised an office plan (in 2002, prior to Google Maps or similar products) which allowed support personnel to see the layout of the corporate offices and the location and details of each employee, improving the customer's support experience and reducing the time required for a site visit
- Designed and developed an ASP framework to allow for complex workflow automation using web-based forms, saving up to 5 man-days per process which has been used over 105,000 times so far
- Created a bespoke absence management solution for the company Intranet, allowing for centralised control and workflow-based approvals for the enterprise, recording nearly 100,000 absences to date
- Worked as designed and developer on an award-winning web site – winner of Microsoft Digital Britain Award 2000 in the "Best use of IT for improved decision making" category for *ClassDirect Live*

KEY SKILLS

- >14 years' experience of ASP, HTML, CSS, JavaScript (more recently including frameworks such as jQuery and Modernizr), SQL, VBScript, Visual Basic 5/6, IIS, XML, XSLT, COM/COM+, user interface design
- 8-10 years' experience of ASP.NET, C#, AJAX, web services, Windows Scripting, RSS, SDL Tridion, n-tier application development, Dundas ActiveChart, Microsoft Chart Controls
- 4-8 years' experience of Exchange Web Services, Atlassian Confluence
- 1-4 years' experience of Lucene.Net, mobile web development, VBA / Office macros
- <1 years' experience of ASP.NET MVC, Flash, PHP, Java, BlackBerry application development
- Tools and packages used:
  - Microsoft: Visual Studio 6 – 2012, SQL Server, Search Server, Office, Visio, Chart Controls
  - Adobe: from Photoshop 7 to CS6 - Photoshop, Illustrator, Flash, Acrobat, Premiere
  - Miscellaneous: SDL Tridion (version 4 to 2011), Atlassian Confluence, Dundas ActiveChart, HighCharts, BlackBerry JDE
- Web site integration experience with:
  - Content management: SDL Tridion, Confluence
  - Enterprise data/support systems: Microsoft Exchange, SharePoint, Project, Office, Communicator, Cisco CallManager, BMC Remedy, IBM Rational ClearCase
  - Payment systems: PayPal, WorldPay
  - Other systems: Twitter v1.1 API, Bloomberg

EMPLOYMENT HISTORY

JAN 2013 TO MAY 2013   AIG   London
TRIDION DEVELOPER
- Develop a new travel site in partnership with a major healthcare provider, using HTML and JavaScript
- Complete development on a Flash game to promote and sell travel insurance
- Develop small Windows apps and services to support business teams in their day-to-day work
- Help the MI team to improve their dashboard capability using HTML5 and graphing components

FEB 2001 TO DEC 2012   LCH.Clearnet Ltd   London
WEBMASTER
- Initially employed to create a corporate Intranet, my role eventually led to my becoming the manager and leader of the company's Web Services team, employing 3-5 designers and developers working full-time on Intranet and Internet sites
- Huge variety of different tasks and projects over 12 years, including process automation and streamlining, content management, real-time system monitoring, management information systems and dashboards, enterprise systems integration, search, analytics, on-line training
- See www.lchclearnet.com, www.swapclear.com, and my portfolio at www.richardlund.co.uk

JUL 1997 TO JAN 2001   Lloyds Register of Shipping   London
WEB PROGRAMMER
- Design/develop web sites using ASP and Visual Basic 5/6
- Programming on ship surveying systems and support tools using Visual Basic 5/6

AUG 1996 TO JUL 1997   Co-Steel   Sheerness, Kent
PROGRAMMER
- Developing control and real-time systems monitoring heavy plant using Visual Basic 5
- PC/Unix/VMS hardware/software second-line support

SEP 1994 TO AUG 1996   Pentec Limited   Aylesford, Kent
DEVELOPER / SUPPORT TECHNICIAN
- Developing invoice and industry management systems using PowerBuilder
- PC hardware/software second-line support

EDUCATION AND PROFESSIONAL QUALIFICATIONS

2013   Microsoft Training
MICROSOFT SPECIALISATIONS
- Programming in HTML5 with JavaScript and CSS3 Specialist

2010-2011   Microsoft Training
MICROSOFT CERTIFIED TECHNOLOGY SPECIALIST (MCTS)
- Microsoft .NET Framework 3.5, ASP.NET Application Development
- Microsoft .NET Framework - Application Development Foundation

1991-1994   University of Kent at Canterbury
BENG (HONS) COMPUTER SYSTEMS ENGINEERING

REFERENCES
- The details of referees will be provided upon request